



Pre-buy program offers DLE customers safeguard against fluctuating prices

As the harshness of winter passes, the unpredictable price increases of propane across the nation follow. Thoughts of next winter may be the farthest thing from most people's minds, but now is the time to think about your propane supply and budget for the impending winter season. Delta Liquid Energy's pre-buy program is a safeguard against fluctuating prices.

The pre-buy program, which began 14 years ago, offers Delta Liquid Energy customers the ability to lock in the price of their propane deliveries during the winter months. The pre-buy program provides customers with a known cost of propane for the quantity they purchase.

The Department of Energy prepared consumers last month by publishing a prediction of residential energy price increases for the current year. The cost of each one of the five major energy sources, electricity, natural gas, heating oil, propane and kerosene, are all expected to escalate.

Kerosene and heating oil were predicted to receive the largest price increases. Propane ranked third among the five with a 26 percent increase, followed closely by natural gas with a 20 percent advance.

The swing of natural gas and propane prices typically remain fairly proportional and are both affected by the same outside factors. Key factors contributing to price increase include higher crude oil prices, which reached an all-time high this winter, the seasonal nature of supply and demand and weather conditions. The influences of the international market, including the interest of the Asian market in propane and the labor and political unrest in the Middle East and Africa, continue to affect prices for all hydrocarbons including propane.

In the United States alone, 6.6 million homes rely on propane as their primary heating fuel. Participating in DLE's pre-buy program ensures consumers predictable and stable propane prices, regardless of external influences.

Pre-buy purchases must be *paid in full by August 1, 2005*. Deliveries will begin on or after Monday, *October 3, 2005*. Monthly payment plans are available for a \$25 set up fee, starting *July 1, 2005*. Quantities are available in 50 gallon increments. To sign up for the pre-buy program, simply refer to the service locations list printed on the back and call the DLE office nearest to you today.

PROPANE
EXCEPTIONAL ENERGY™



Call today if you have any questions!

All of our phone numbers are listed on the back of this newsletter.

Please Remember:

- ✓ **Purchases must be paid in full by Monday, August 1, 2005**
- ✓ **Deliveries will begin on or after Monday, October 3, 2005**
- ✓ **Monthly payment plans begin Friday, July 1, 2005**

WE GLADLY ACCEPT:



To comply with Proposition 65, the Safe Drinking Water and Toxic Enforcement Act of 1986, we are obliged to issue the following warning: PROPANE contains chemicals known to the State of California to cause cancer or reproductive harm. State law requires us to warn you of the presence of these chemicals. Benzene, soot and formaldehyde are such chemicals. A trace amount of benzene may occur in propane, but will normally be consumed during combustion. Exposure through leaking gas is possible. Soot and formaldehyde, byproducts of burning gas, are minimized by proper combustion. Delta Liquid Energy encourages all of its customers to use propane safely. You should read and follow all use, care, and manufacturer instructions for propane appliances and equipment. Proper ventilation and frequent inspection of propane appliances and equipment are highly recommended.

Our service technicians are available to check and adjust your propane gas appliances. A warning odor is added to propane so that leaks of unburned gas can be quickly detected. If a gas odor is detected, call us immediately.

Important Tips for a Propane Home

To prevent or manage a leak

- Start by knowing the four basic parts of your propane system: tank or cylinder, regulator, gas piping and gas appliance.
- Be familiar with what propane smells like. DLE can provide you with a pamphlet with a scratch-and-sniff spot that helps you recognize the smell.
- There are propane leak detectors, much like carbon monoxide detectors, available for purchase. Leaking propane is heavier than air and usually settles to the floor before dissipating into the air.
- If you smell a leak, evacuate everyone from the premise. Shut off the gas supply at the tank and do not turn on or off light switches, appliances or thermostats. Do not use your telephone. Call your local DLE office immediately from outside of the building.




Heating Appliances

- Furnaces should be inspected seasonally to ensure proper operation.
- You can save more than 10% on your water heating bill by reducing the temperature from the standard 140 to 130 degrees.
- Drain your water heater until the water runs clear, every six months to maximize its life and efficiency.
- Flow-restricting shower heads can reduce hot water usage by up to 50% without a detectable difference in water pressure.
- A leak that fills a coffee cup in 10 minutes can waste up to 3,200 gallons of water per year. Repair all leaky faucets.



Ranges

- Service your unit immediately if the burner flame is not blue. A yellow flame indicates the range is operating improperly and needs an adjustment.
 - Do not cover the oven bottom with foil. It restricts air circulation.
 - Check the seal on the oven door. Tears or gaps allow heat to escape and wastes energy.
 - Electronic ignition systems use 40% less energy than standing pilot systems.
- For assistance on any of your propane appliances, call your local Delta Liquid Energy office. We're here to help.



PROpane FUN FACTS!
In the United States alone, there are:

- 70,000 mi. of interstate propane pipelines
- 25,000 propane retail dealers
- 22,000 propane tank rail cars
- 18,000 local propane delivery trucks
- 6,000 highway bulk propane transports
- 60 inland propane barges

Source: NPGA



Service Locations:

Northern San Luis Obispo County
1960 Ramada Drive
Paso Robles, CA. 93446
(805) 239-0616

S. San Luis Obispo and N. Santa Barbara Counties
3120 Cienega Arroyo
Arroyo Grande, CA. 93420
(805) 489-9071

Santa Barbara County
1130A Mission Drive
Solvang, CA. 93463
(805) 688-4434

Ventura County
1620 Lemonwood Drive
Santa Paula, CA. 93060
(805) 525-3311

Antelope Valley
42165 North Sierra Hwy.
Lancaster, CA. 93535
(661) 940-3120

Kern County
3400 Buck Owens Blvd.
Bakersfield, CA. 93308
(661) 323-2700

Los Angeles County
12685 Foothill Blvd.
Sylmar, CA. 91342
(818) 838-4400

LA / Orange County
1040 Price Street
Pomona, CA. 91767
(909) 469-6756

Tulare County
648 N. Farmersville Blvd.
Farmersville, CA. 93223
(559) 747-0618

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